

Implementation report of Police Department in respect of PSG Act w.e.f. 01.01.2018 to 31.03.2018.

(1) Supply of copy of FIR: (Time limit for service: Immediately after registration of FIR)

Name of Distt.	Total No. of FIR registered during the quarter.	No. of copy FIR supplied to the applicant within prescribed period during the quarter.	No. of copy FIR supplied to the applicant after prescribed period during the quarter.	Copy of FIRs to be supplied.	Reason for pendency.
SML	611	611	-	-	Copy of FIR is being provided to the complainant free of cost.
SLN	279	279	-	-	
SMR	281	281	-	-	
KNR	85	46	39	-	
BADDI	239	239	-	-	
BPR	377	377	-	-	
HMR	242	242	-	-	
MDI	696	696	-	-	
KULLU	256	256	-	-	
L&S	13	13	-	-	
KGR	778	778	-	-	
CBA	249	249	-	-	
UNA	439	439	-	-	
R&T	04	04	-	-	
Total	4549	4510	39	-	

(2) Passport Verification (Regular): (Time limit for service: 15 days after receipt of application in PS)

Name of Distt.	No. of Passport verification pending at the end of previous quarter.	No. of Passport Verification received during the quarter.	Total No. of passport verifications.	No. of passport verification disposal off within stipulated period during the quarter	No. of passport verification disposal off after stipulated period.	No. of passport verification pending for disposal during the quarter.	Reason for pendency.
SML	91	1346	1437	1149	113	175	Pending due to recently received.
SLN	35	833	868	834	34	-	
SMR	48	562	610	575	-	35	
KNR	03	101	104	92	-	12	
BADDI	51	484	535	380	77	78	
BPR	38	674	712	655	19	38	
HMR	33	1464	1497	1468	-	29	
MDI	145	1764	1909	1675	60	174	
KULLU	-	543	543	539	-	04	
L&S	01	06	07	-	-	07	
KGR	288	3962	4250	3477	520	253	
CBA	61	408	469	343	119	07	
UNA	58	1996	2054	2018	-	36	
TOTAL	852	14143	14995	13205	942	848	

(3) Passport Verification (Tatkaal): (Time limit for service: 7 days after receipt of application in SP Office)

Name of Distt.	No. of Passport verification pending at the end of pervious quarter.	No. of Passport Verification received during the quarter.	Total No. of passport verifications.	No. of passport verification disposal off within stipulated period during the quarter.	No. of passport verification disposal off after stipulated period	No. of passport verification pending for disposal during the quarter.	Reason for pendency.
SML	-	327	327	327	-	-	-
SLN	-	11	11	11	-	-	-
SMR	-	-	-	-	-	-	-
KNR	-	-	-	-	-	-	-
BADDI	-	-	-	-	-	-	-
BPR	-	12	12	12	-	-	-
HMR	-	-	-	-	-	-	-
MDI	-	02	02	02	-	-	-
KULLU	-	-	-	-	-	-	-
L&S	-	-	-	-	-	-	-
KGR	-	-	-	-	-	-	-
CBA	-	-	-	-	-	-	-
UNA	-	273	273	273	-	-	-
TOTAL	-	625	625	625	-	-	-

(4) Verification of character and antecedents when requested for by the employer/ organization: (Time limit for service: 15 days)

Name of Distt.	No. of service verification pending at the end of previous quarter.	No. of service verification received during the quarter.	Total No. of service verifications	No. of service verification disposed off within stipulated period during the quarter.	No. of service verification disposed off after stipulated period.	No. of service verification pending for disposal during the quarter.	Reason for pendency.
SML	91	528	619	447	98	74	Pending due to received end of the month.
SLN	24	418	442	407	-	35	
SMR	40	592	632	533	-	99	
KNR	03	91	94	89	-	05	
BADDI	08	181	189	165	16	08	
BPR	25	221	246	221	-	25	
HMR	27	510	537	488	-	49	
MDI	212	962	1174	888	160	126	
KULLU	-	454	454	454	-	-	
L&S	08	37	45	45	-	-	
KGR	94	1514	1608	1530	24	54	
CBA	20	141	161	86	71	04	
UNA	24	996	1020	973	-	47	
Total	576	6645	7221	6326	369	526	

(5) NOC for Pump, Gas agency, Hotel and Bar etc. (Time limit for service: 15 days)

Name of Distt.	No. of application pending at the end of previous quarter.	No. of application received during the quarter.	Total No. of applications.	No. of application disposed off within stipulated period during the quarter.	No. of application disposed off after stipulated period	No. of application pending for disposal during the quarter.	Reason for pendency.
SML	-	04	04	04	-	-	Pending due to received end of the month.
SLN	-	-	-	-	-	-	
SMR	11	16	27	27	-	-	
KNR	-	-	-	-	-	-	
BADDI	-	06	06	04	-	-	
BPR	-	-	-	-	-	02	
HMR	01	01	02	01	-	-	
MDI	-	-	-	-	-	01	
KULLU	-	-	-	-	-	-	
L&S	-	-	-	-	-	-	
KGR	-	01	01	01	-	-	
CBA	-	01	01	01	-	-	
UNA	-	-	-	-	-	-	
Total	12	29	41	38	-	03	

(6) Arms License: (Time limit for service: 15 days after the personal appearance)

Name of Distt.	No. of application pending at the end of previous quarter.	No. of application received during the quarter.	Total No. of applications.	No. of application disposed off within stipulated period during the quarter.	No. of application disposed off after stipulated period	No. of application pending for disposal during the quarter.	Reason for pendency.
SML	-	89	89	45	08	36	Pending due to received end of the month and non appearance of applicant.
SLN	03	51	54	31	-	23	
SMR	24	74	98	82	-	16	
KNR	-	17	17	08	06	03	
BADDI	07	07	14	-	04	10	
BPR	01	33	34	27	-	07	
HMR	18	02	20	-	20	-	
MDI	18	66	84	42	-	42	
KULLU	-	139	139	139	-	-	
L&S	-	-	-	-	-	-	
KGR	-	145	145	99	-	46	
CBA	18	260	278	210	18	50	
UNA	-	123	123	109	-	14	
Total	89	1006	1095	792	56	247	

(7) Transfer of Arms License: (Time limit for service: 15 days after the personal appearance)

Name of Distt.	No. of application pending at the end of previous quarter.	No. of application received during the quarter.	Total No. of applications.	No. of application disposed off within stipulated period during the quarter.	No. of application disposed off after stipulated period	No. of application pending for disposal during the quarter.	Reason for pendency.
SML	09	41	50	28	09	13	Pending due to received end of the month.
SLN	-	09	09	09	-	-	
SMR	07	09	16	10	-	06	
KNR	-	05	05	05	-	-	
BADDI	-	17	17	02	-	15	
BPR	01	-	01	01	-	-	
HMR	05	-	05	-	05	-	
MDI	13	50	63	41	-	22	
KULLU	-	-	-	-	-	-	
L&S	-	-	-	-	-	-	
KGR	-	08	08	06	02	-	
CBA	09	20	29	09	08	12	
UNA	-	11	11	10	-	01	
Total	44	170	214	121	24	69	

(8) Missing Reports: (Time limit for service: Immediately after receipt of the written complaints)

Name of Distt.	No. of missing reports of persons un-traced at the end of previous quarter.	Total No. of missing reports of persons lodged during the quarter.	No. of missing persons traced out during the quarter.	No. of missing reports un-traced at the end of quarter.	Reason for pendency.
SML	22	39	24	37	Efforts are continue to trace out the missing person.
SLN	16	17	22	11	
SMR	11	39	32	18	
KNR	45	03	03	45	
BADDI	27	24	19	32	
BPR	85	33	35	83	
HMR	04	29	19	14	
MDI	169	80	58	191	
KULLU	-	19	18	01	
L&S	15	-	04	11	
KGR	206	58	51	213	
CBA	02	15	17	-	
UNA	206	20	20	206	
Total	808	376	322	862	

(9) Police assistance through SMS No. 9459100100: (Time limit for Service: Action within 24 hours)

Name of Distt.	Total No. of SMS pending at the end of previous quarter.	No. of SMS received during the quarter.	Total No. of SMS.	No. of SMS disposed off within stipulated period during the quarter.	No. of SMS disposed off after stipulated period.	No. of SMS pending for disposal during the quarter.	Reason for pendency.
SML	04	101	105	83	09	13	Pending due to complainant not attended the enquiry
SLN	-	24	24	24	-	-	
SMR	-	27	27	27	-	-	
KNR	-	05	05	05	-	-	
BADDI	03	24	27	22	-	-	
BPR	-	18	18	18	-	05	
HMR	04	22	26	25	-	-	
MDI	09	72	81	51	-	01	
KULLU	-	30	30	26	16	14	
L&S	-	-	-	-	-	04	
KGR	-	27	27	22	-	-	
CBA	01	26	27	24	-	05 (FIR lodged u/s Excise Act)	
UNA	-	34	34	34	01	02	
Total	21	410	431	361	26	44	

(10) Action on online complaints: (Time limit for Service: 24 hours subject to Internet connectivity)

Name of Distt.	No. of complaints pending at the end of previous quarter.	No. of complaints received during the quarter.	Total No. of complaints.	No. of complaints disposed off within stipulated period during the quarter.	No. of complaints disposed off after stipulated period.	No. of complaints pending for disposal at the end of quarter.	Reason for pendency.
SML	01	83	84	69	06	09	Pending due to complainant not attended the enquiry
SLN	-	34	34	34	-	-	
SMR	-	24	24	21	-	03	
KNR	-	-	-	-	-	-	
BADDI	-	-	-	-	-	-	
BPR	-	19	19	19	-	-	
HMR	03	06	09	06	-	-	
MDI	-	67	67	65	-	03	
KULLU	-	19	19	16	-	02	
L&S	-	-	-	-	-	03	
KGR	-	-	-	-	-	-	
CBA	-	11	11	11	-	-	
UNA	-	26	26	26	-	-	
Total	04	289	293	267	06	20	

(11) Online Compounding of Traffic Offences: (Time limit for Service: Immediately)

Name of Distt.	Total No. of Traffic Challan during the quarter.	Total No. of Traffic challan Compounded Online during the quarter.	Total fine realized during the quarter.	Reason for pendency.
Shimla	30172	01	Rs.70,55,600/-	
Solan	10158	-	-	-
Sirmour	-	-	-	-
Kinnaur	5220	-	Rs. 1,11,280/-	-
Baddi	-	-	-	-
BPR	11427	-	Rs. 30,24,950/-	-
HMR	-	-	-	-
MDI	25995	-	-	-
Kullu	-	-	-	-
L&S	393	-	-	-
KGR	-	-	Rs. 60,800/-	-
CBA	-	-	-	-
Una	14680	-	Rs. 54,25,600/-	-
R&T	-	-	-	-
Total	98045	01	Rs. 1,56,78,230/-	-

Proforma-B

Abstract of form III, IV, V under Public Services Guarantee Act, 2011 for Quarterly online monitoring and evaluation of implementation of PSG Act, 2011.
(i.e. w.e.f. 01.01.2018 to 31.03.2018)

Name of Department:

H.P. Police

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
Name of Deptt./ Office	Name of Designated Nodal Officer/ HOD/ Secy.	List of Services provided notified	Time frame for providing services as notified	Applications received online by hand	Disposed off	Pending (due to pending received end of the month)	Application accepted/ rejected	Name and address of the Appellant Area/ gender	Date of filing of first Appeal. Ground for appeal of 1 st appeal	Total No. of applications disposed 1 st appellant authority	Name of the designated officer alongwith the name of the officer against whose decision appeal is filled deptt.	Date of filling Second appeal / ground of appeal of 2 nd appeal	Name of first appellate authority	Particulars of disposal of Second appeal (a) Rejected (b) Accepted 1. Penalty 2. Deptt. Proceeding 3. Payment of Compensation	Display the services notified or not.	Remarks If any * (Please forwarded)
HP Police	Sh. Khushal Sharma, IPS, SP (L&O)	1. Copy of FIR	Immediate.	4549	4549	-	Accepted	-	-	-	-	-	-	-	Yes	All services mentioned in column No.3 and provided to the applicant at free of cost.
		2. Passport Verification (Regular)	15 days	14995	14147	848										
		3. Passport Verification (Tatkaal)	7 days	625	625	-										
		4. Verification of Character and antecedents.	15 days	7221	6695	526										
		5.NOC for Pumps, Gas agency, Hotel and Bar etc.	15 days	41	38	03										
		6. Arms License.	15 days	1095	848	247										
		7. Transfer of Arms License.	15 days	214	145	69										
		8. Missing report.	Immediate.	1184	322	862										
		9. Police assistance through SMS.	24 hours	431	387	44										
		10. Online complaints.	24 hours	293	273	20										
		11. Online compounding of Traffic Offences.	Immediate.	Challans =98045		Fine Rs.1,56,78,230/-										

Revised List of Nodal Officers of PHQ and District Headquarters level for implementation of Public Services Guarantee Act, 2011 as on 10.05.2018:-

Sr. No.	Name of Distt.	Name & Designation of Nodal Officer	Office telephone Number	Mobile Number
1.	PHQ	Sh. Khushal Chand Sharma, IPS, SP (L&O), HP, Shimla-2.	0177-2628397	94184-88288
2.	Shimla	Sh. Parmodh Shukla, Dy.SP (H)	0177-	70184-02520
3.	Solan	Sh. Man Mohan Singh, HPS, Addl.SP	01792-	-
4.	Sirmour	Smt. Babita Rana, HPS, Dy. SP(H)	01702-222557	-
5.	Baddi	Sh. N.K. Sharma, HPS, Addl. SP	01795-	94180-09719
6.	Kinnaur	Sh. Vikram Singh, District Insptr. of Police	01786-2222294	-
7.	Bilaspur	Sh. Bhagmal, HPS, Addl. SP	01978-224300	70187-00783
8.	Hamirpur	Dr. Shiv Kumar, HPS, Addl. SP	01972-	
9.	Mandi	Sh. Bhupender Singh, HPS, Addl. SP	01905-224164	94180-10870
10.	Kullu	SH. Nishchint Singh Negi, HPS, Addl.SP	01902-225589	94180-27711 82196-81601
11	L&S	Sh. Harish Kumar, DSP(H) Keylong	1900-222005	94180-15891
		Sh. Mukesh, DSP/SDPO Kaza	1906-222214	94184-66593
12.	Una	Sh. Amit Sharma, HPS, Addl. SP	01975-	70189-95901
13.	Kangra	Sh. Dinesh Kumar, HPS, Addl.SP	01892-222150 & 224905Control Room	-
14.	Chamba	Sh. Jatinder Kumar, HPS, Dy.SP (H)	01899-222380	94180-80483
